

Dear Valued Guest,

Welcome to **Fairmont Bab Al Bahr**, where every moment is designed to surpass your expectations. We are delighted to have you here, especially during this exciting time in our vibrant and ever-evolving city.

During your stay, we aim to provide you with an array of exceptional services to enhance your experience. Please allow us to highlight some of the offerings available to you:

Housekeeping Services: Our dedicated team will provide daily room make-up service from 8:00 AM to 5:00 PM, with turndown service offered between 6:00 PM and 9:00 PM. To ensure your comfort, we kindly request that you vacate your room during these times, as per the guidelines provided by the Department of Culture and Tourism.

Pool and Beach Areas: Immerse yourself in relaxation and bask in the glorious surroundings of our pool and beach areas, which are open from 8:00 AM until sunset.

Little Flamingos Kids Club: From 11:00 AM to 5:00 PM, our Little Flamingos Kids Club welcomes your little ones with engaging activities and entertainment.

Volt Fitness: Indulge in a comprehensive wellness experience at Volt Fitness, where state-of-the-art sports equipment and rejuvenating treatments await you. Open daily from 6:00 AM to 11:00 PM.

Here are the operating hours of our esteemed dining venues:

The Lobby Lounge: Open daily from 7:00 AM to 10:00 PM, providing a tranquil space for you to unwind and enjoy delectable treats.

Café Sushi: For lunch, indulge from 12:00 PM to 3:30 PM, and for dinner, relish our offerings from 7:00 PM to 10:30 PM.

CuiScene: Start your day with a scrumptious breakfast, available from 6:30 AM to 10:30 AM on weekdays and until 11:00 AM on weekends.

Al Andalus Tent: A lavish buffet experience featuring a curated selection of Ramadan favorites, international and signature dishes. Open daily for Iftar from sunset to 9:00 PM, for Suhoor from 10:00 PM to 2:30 AM.

Marco's Italian: From Sunday to Friday, delight in our lunch offerings between 12:00 PM and 4:00 PM, and experience a delightful dinner from 6:00 PM to 11:00 PM. On Saturdays, join us from 7:00 PM to 11:00 PM (last order at 10:30 PM).

Marco Pierre White Steakhouse & Grill: This exceptional dining venue opens exclusively for dinner, inviting you to indulge from Sunday to Friday, between 6:00 PM and 11:00 PM. On Saturdays, join us from 7:00 PM to 11:00 PM (last order at 10:30 PM).

It is open from Sunday to Friday from 6:00 pm to 10:30 pm, and Saturday from 7:00 pm to 10:30 pm.

Bridges Bar: Unwind and socialize at our lively Bridges Bar, open daily from 4:00 PM to 2:00 AM.

Poolside: Our poolside area offers beverage service from 9:00 AM until sunset, with food service available from 11:00 AM until 6:00 PM.

In-Room Dining: For your convenience, our 24-hour in-room dining service is available to cater to your culinary desires.

Please note that our standard check-out time is 12:00 PM. Kindly be aware that any departures after this time will be subject to additional late check-out charges.

Our dedicated team is committed to ensuring your utmost comfort throughout your stay. Should you require any further assistance, please do not hesitate to dial '0' to reach our attentive staff.

Thank you for choosing Fairmont Bab Al Bahr.

Sincerely,

Fairmont Bab Al Bahr Management